

January 25, 2022

Dear Kids Klub Families,

COVID-19 Update

I wanted to start out by saying thank you for your cooperation and partnership over this last month, let alone these last nearly two years.

The surge in COVID-19 cases resulting from the Omicron variant has caused us all to have to be more diligent and conscientious—not just tending to those in our immediate household, but also having to consider any possible way in which we could be impacting others. For my Administrative Staff, it has been a slew of daily phone calls, emails and texts from both staff and parents—every single day of the week and at all times of the day and night. With no two cases being the same, we have had to investigate, ask tough questions, assign timelines, do full contact tracing and take swift action. Many times we knew those actions would place a considerable burden on our families, but we also knew it would ultimately continue to keep the Kids Klub community safe.

Every exposure at Kids Klub triggers a whole series of events. Every case is communicated to me and the rest of the Executive team. Every case is also documented and communicated to both our supervising health department (ie Pasadena Health, LA County Health, or King County Health) and our State Licensing department (CA or WA). We place a phone call and submit written documentation on every single case to both, listing all potential contacts with the individual causing the exposure and the timeline of the case. When the exposure results in a class needing to quarantine, then we also contact by phone every family that had any exposure to the individual. This can be 15 to 25 phone calls depending on the class. Sometimes we need to quarantine more than one class as there was cross-exposure with another class, and then the number obviously increases significantly. What further complicates matters is that each health department operates independently and has their own rules for COVID-19, from how long individuals have to quarantine to who has to quarantine, some align, some do not.

Prior to Omicron, we had over 30 actual exposures within a Kids Klub center (29 in California center and 1 in Washington) since COVID-19 started almost 2 years ago. Since Omicron, we now have more than 30 additional actual exposures (all in California). You have most likely been impacted by this through a class quarantine—even multiple class quarantines. If your child's class has not had to quarantine, then you have been extremely lucky.

What might not be so obvious in all this is that despite all these exposures and quarantines, we have still managed to have zero outbreaks in any of our centers. In other words, COVID-19 entered Kids Klub from the outside and we have been successful at preventing it from turning into an outbreak within our center. Again, all of this information is submitted to both the health department and the state and documented in writing. In every case, we discuss it

on the phone with the head nurse at the health department and follow or exceed their recommendations on how to proceed. Many times we have to make a call on a situation at night before we can contact the Nurse, so we follow the guidance they have given us on the 60+ prior calls. In every case, they have been, and continue to be, impressed with how we handle the situation.

I know it probably feels like COVID-19 is out of control at Kids Klub to some of you, but in fact it is just the opposite. Omicron is out of control in our communities, but not within our centers. We thank you for the significant part that you have and continue to play in that outcome. Further we ask that you re-double your efforts right now while Omicron is still a significant risk and follow the recommendations below:

1. Send your child in a well-fitting mask that provides a high level of protection. The recommendation of all Health Departments is a KN-95, N-95, or Surgical mask. Make sure the mask is sized to fit a child, and can stay covering their nose while they are playing.
2. Enter our center wearing your own well-fitting mask that similarly provides that high level of protection - ie. KN-95, N-95, Surgical Mask also fully covering your nose.
3. Sanitize AND wash your hands at the first available sink for both yourself and your child.
4. Do NOT come to Kids Klub if you know of an exposure or either you or your child has any symptoms without consulting with a doctor.
5. Call us as soon as you know of a potential exposure or a symptom develops so we can act quickly. Err on the side of over informing us or just checking with us on a particular situation - we've probably had that same situation with another family in the past and already have the answer for you on how to proceed.

Working together we will continue to keep our doors open and get through this latest spike in the Omicron Variant. Our staff are 100% vaccinated and the last few are in the process of receiving their boosters. We encourage all our families to get vaccinated and boosted when they are eligible.

Thank you again for your partnership.

Sincerely,



Michael Wojciechowski
President & CEO